



Water damage forces temporary closure of William Temple House services



Disaster recovery crews from Kennedy Restoration removed water then used dehumidifying equipment to dry walls, ceilings and floors after a broken fire sprinkler sent water cascading through all three floors of Abbott Hall. Despite the efforts, carpeting, floors, ceiling panels, electrical fixtures, furniture and some equipment were damaged beyond repair.

A broken sprinkler head brought water cascading through three floors of Abbott Hall early Tuesday, November 8.

Damages to the building have forced the temporary closure of William Temple House's mental health counseling, food pantry and other social service programs.

The damage was confined to Abbott Hall, the 1981 addition to historic Mackenzie House. Abbott Hall houses the agency's counseling rooms, food pantry, children's clothing closet and social service offices. All are unusable until extensive repairs are complete.

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Food and gift donation will brighten holiday for those in need

William Temple House expects to provide holiday food and gift boxes to more than 60 struggling families – including 120 children and teens – this holiday season.

Families such as Anita's. She and her three children finally have a small apartment after several months in a shelter. Anita is working part-time and getting back on her feet but just doesn't have the resources to provide her three children with gifts or a holiday turkey this year.

To assist these families in need, please consider a donation of food, new toys, small gifts, small denomination gift cards or cash. See page 3 for specific food and gift needs. ■

Annual Holiday Open House still set for Sunday, December 4

Most, if not all, areas of William Temple House will be open for the agency's annual holiday open house scheduled Sunday, December 4. See page 8 for full details.

WILLIAM TEMPLE HOUSE

Mental health counseling, emergency social services, pastoral care
2023 NW Hoyt Street • Portland, OR 97209
503.226.3021

WILLIAM TEMPLE HOUSE EAST

Mobile dental van services in partnership with Ss. Peter & Paul Episcopal Church
8147 SE Pine Street • Portland, OR 97215
503.254.8168

WILLIAM TEMPLE HOUSE WEST

Social services in partnership with All Saints Episcopal Church
372 NE Lincoln Street • Hillsboro, OR 97124
503.648.2514

ST. JOHN'S CLOTHING CENTER

Clothing for schoolchildren in partnership with St. John the Evangelist Episcopal Church
2036 SE Jefferson Street • Milwaukie, OR 97222
503.653.5880

WILLIAM TEMPLE HOUSE THRIFT STORE

Gently-used goods at affordable prices
Open Tues-Sat 11am-7pm Sun 11am-6pm
Donations may be dropped off during open hours
2230 NW Glisan Street • Portland, OR 97210
503.223.3328

Volunteer Ed Atiyeh “retires” after 28 years of helping bring hope to families in need

William Temple House honored long-time volunteer Ed Atiyeh at its annual volunteer appreciation event May 18. Ed received the Donald R. Ebert Volunteer of the Year Award for his more than 24 years of volunteer service to William Temple House.

Ed has volunteered every Tuesday as a Social Services Intake volunteer for over 24 years. “Ed has been a shining presence in the Social Service Department of William Temple House for decades, and his patient demeanor has a way of immediately putting people at ease,” said Lael Concordia, Director of Social Services.

“Ed radiates kindness and love whenever he meets and interviews social services clients,” Concordia said. He is genuinely interested in everyone he meets, from clients to other volunteers, to staff, and he leads by example. People who are lucky enough to meet him come away feeling appreciated and respected.”

When asked what it meant to receive this award, Ed replied, “It’s such an honor – I can’t even describe. But just to help people is the only award I ever wanted, that means more to me than any plaque. To help people in need. Everything else is secondary.”

“My years of volunteering at William Temple House have been a very rewarding experience. When I came home after I was done, I always felt good that I was able to give someone help. And I think all the volunteers feel that way, that’s why they’re here.”

Ed also served on the William Temple House board of directors in the 1970s, and was president of the



Photo: Brent Wojahn, *The Oregonian*
Ed Atiyeh

board from 1976 to 1977.

“When I served on the board, we didn’t always know where the money would come from for programs, but Father Abbott (*William Temple House’s first executive director*) would always say ‘don’t worry, because God has a plan.’”

Prior to volunteering at William Temple House, Ed worked for many years at his family’s business, Atiyeh Brothers, the oldest Oriental rug dealer in the Northwest. Ed’s father and uncle, George and Aziz Atiyeh, emigrated from Syria and started the business in 1900. “Atiyeh Brothers just celebrated 111 years in business,” said Ed.

“My brothers and I all joined the business when we got out of college, but my brother Vic (Atiyeh, former Governor of Oregon), worked a bit longer in the business because my twin brother Richard and I went off to war. But

Vic couldn’t enlist due to an old football injury.” When their father, George, died in 1944, Vic took over the family company while his brothers were at war.

During World War II, Ed and his brother Richard fought at the Battle of the Bulge and were separated in battle and taken prisoners of war by the Germans. Ed and Richard were held at separate camps for 6 months. They didn’t know the other was alive until the war ended.

(Ed and Richard were recently featured in the Oregon Public Broadcasting special: “Oregon Experience, Oregon at War” discussing their experiences at the Battle of the Bulge and as prisoners of war.)

After returning from war in 1946, Ed and Richard finished college and both returned to the family business. Ed retired from Atiyeh Brothers in 1987 and began volunteering at William Temple House.

Ed and his wife, Karen, have been married for 63 years. They have three grown children: David, Linda, and Bob. David ran Atiyeh Brothers for many years, and is now semi-retired. David’s son, Kevin, recently joined the company, making him the 4th generation of the Atiyeh family to work in the family business.

Ed and his wife are also very involved in their church – St. John the Baptist Episcopal Church. In addition, Ed is a charter member of the SE Portland Rotary Club.

Ed Atiyeh “is a gem,” said Concordia, “and we miss him dearly.” ■

Holiday food and gift donations will help families in need

Food Needs

- Frozen turkeys - 10-12 lbs
- Potatoes – fresh or instant
- Canned vegetables and cranberry sauce
- Stuffing and gravy mixes
- Apples and oranges

- Canned soups and stews
- Peanut butter, tuna and other nonperishable proteins

Gift needs

- New children's hats, coats and scarves.
- New unwrapped toys including

dolls of varied ethnicity.

- \$10 department store gift cards

Donation Drop-offs

Donations may be dropped off at William Temple House Monday through Thursday from 10 am to 3 pm beginning Dec. 5.

Please call 503.226.3021 ext. 209 if you have a large quantity of donations, perishable foods, or you need to arrange an alternate drop-off time. ■

Some services may reopen Nov. 21; see www.williamtemple.org for updates

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"We are so sorry to close during a time when so many people need our help. We're working hard to repair Abbott Hall and its contents and to reopen as soon as possible," Allen Hunt, executive director, said.

Water damage specialists removed wet floors, mouldings, light fixtures, furniture and office equipment. Salvageable items were dried.

Dry air was forced into wall and ceiling cavities in an attempt to completely dry these spaces. In the photo at right, an employee of Kennedy Restoration connects tubing through which air is injected into walls and ceilings to speed drying.

According to the Hunt, the best case scenario is that some services can reopen Nov. 21 and that all services reopen by the week of Nov. 28. ■



Disaster recovery crews from Kennedy Restoration injected air into wall and ceiling cavities to speed drying.

**For updates on reopening of services:
visit www.williamtemple.org
or call 503.226.3021**

Do you know a family that needs holiday help?

Individuals and families in need of assistance this holiday season, should make a request online as soon as possible at www.williamtemple.org/holidayhelp.html.

Those without internet access may call 503.226.3021.

William Temple House will contact those families that request help beginning Wednesday, November 30.

William Temple House coordinates holiday assistance with other local agencies so that services are not duplicated and as many families in need receive help as possible.

Families may request a holiday food basket including a turkey and small gifts for children and teens ages 16 and under living in the household.

Food baskets and gifts will be distributed Tuesday, Dec. 21 and Wednesday, Dec. 22 by appointment.

William Temple House strives to help as many families as possible each holiday season but sometimes has more requests that it can fill. ■

Volunteer sought to serve as food pantry coordinator

William Temple House seeks a Volunteer Food Pantry / Emergency Supply Center Coordinator with a passion for helping others and strong organizational skills.

This position is ideal for a person with inventory management skills and experience working compassionately with individuals and families in need and coordinating the work of a group of volunteers.

The position may be shared by two volunteers with this blend of skills.

The food pantry is open to clients Tuesday and Wednesday although duties not requiring client contact can be performed on Thursdays.

The weekly time commitment is expected to be 4 to 6 hours. We are seeking a volunteer who can make a 6-month commitment.

"This is a critical volunteer position," Director of Social Services Lael Concordia said. For a complete position description including specific duties, visit www.williamtemple.org/volunteeropps.html.

William Temple House now accepts online applications for volunteer positions. To apply, visit www.williamtemple.org. ■

Individuals, small groups invited to volunteer during holidays

William Temple House offers a variety of volunteer opportunities for individuals and groups during the holidays.

New volunteers are welcome however all opportunities require advance sign-up and completion of a brief information sheet for new volunteers.

Prospective volunteers may sign-up and complete the information sheet online at www.williamtemple.org/holiday_volunteers.html. Those without internet access may call 503.226.3021 ext. 235.

Holiday decorating

Decorate historic Mackenzie House and Abbott Hall for the holiday season. Decorate trees, string garland and lights. Open to adults and teens age 16 and older accompanied by a parent or guardian.

Date and time:
Thursday, Dec. 1,
10 am to 3 pm.

Assemble food boxes

Assemble holiday food boxes for 60 families to be assisted by William Temple House. Ideal opportunity for an adult leader and 4 to 6 teens age 16 and older.

Date and time: Monday, Dec. 19, 10 am - 3 pm.



Holiday gift room

Arrange donated toys, clothing and other children's gift items so that parents may select gifts in an welcoming setting. Includes sorting new toys and clothing by age group and interest and displaying the items in an appealing manner. Requires strong organization skills. Retail display experience a plus. Good opportunity for a group of 4 to 6 adults.

Date and time: Thursday, Dec. 15, 10 am to 3 pm

Holiday food and gift distribution

Distribute holiday food boxes and assist parents who are selecting gifts for their children.

Adult volunteers assist parents while teen volunteers move food boxes between our food pantry and the distribution area. Climbing stairs is required for those moving and distributing food boxes. This opportunity is for adults and teens age 16 and older accompanied by an adult.

Dates and times: Tuesday, Dec. 20. 10 am to 3 pm
Wednesday, Dec. 21, 10 am to 3 pm ■

Seeking an on-going volunteer position?

Volunteer openings at William Temple House and William Temple House Thrift Store are always listed at www.williamtemple.org/volunteeropps.html. ■

Connoisseurs of the Vine auction a success thanks to sponsors, donors and volunteers



Wine and vacation homes enticed auction guests.

Sponsors and auction goers raised more than \$129,000 at the 2011 Connoisseurs of the Vine dinner and auction September 24 to provide mental health counseling and emergency social services to William Temple House clients.

Besides bidding generously in the live and silent auction, guest donated \$42,000 during the paddle raise portion of the evening. The total surpassed the \$35,000 in cash matches pledged by two anonymous donors.

"Our sponsors, donors and guests and the volunteers who organize Connoisseurs were all incredibly generous," Executive Director Allen Hunt said.

Lead Sponsor

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Auctioneer Chris Sheik

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Dinner Wines

Casa Bruno Wines, Sineann Winery, Stroheckers

Master of Ceremonies

Geoff Norcross of Oregon Public Broadcasting

Video Wayne Kosbau of Moving Images and Mark Hendricks

Signage

Nick Olson, PVS In-store Graphics

Photography

Patrick F. Smith, PFSmithPhoto.com

Connoisseurs Steering Committee John and Jaydene Chandler, Ann Laman McCulloch, Susan Workman, Jim McCarter, Leigh and David Wilson, Allen Hunt, Judi McCubbins and Diane Gonthier.

Event Volunteers Arlene Harwood, Brent Miller, Claire Torkelson, David Wade, Emily Riedl, Gary Riedl, Genevieve Gallagher, Jennifer Mock, Lael Concordia, Linda Crisp, Lindsay Stern, Michael Wehrl, Pam Stringer, Selah Crisp, Sheila Riley, Susan Bettis, Susan Stern, Sydney Quinton-Cox, Terry Miley ■



Auction Chairman John Chandler, Board President Susan Workman and Board Vice President Jim McCarter.

Counseling and Social Services

Mental Health Counseling

For **Individual Treatment** contact:

Dr. Susan Bettis, Clinical Director of Counseling
503.226.3021 ext. 220

For **Comprehensive Family Treatment** including couples and family counseling and psycho-educational groups on a variety of family issues contact:

Darlene Babin, 503.226.3021 x218

Persons seeking counseling must complete an application and a questionnaire. Children under 14 are seen if parents also are enrolled in family, couples or individual counseling. A sliding scale fee of \$10-\$30 per session is charged for individual, couples and family counseling services. However, no one is ever turned away for inability to pay.

Social Services 503.226.3021 x200

Food and Hygiene assistance is offered up to 6 times per year with at least 30 days between visits. Assistance includes 3 to 5-day supply of food and hygiene items. Walk-in hours: Tues-Wed, 10am-3pm.

Prescription Drug assistance is available for psychotropic drugs. Assistance of up to \$100 per prescription is available a maximum of three times per year. Walk-in hours: Tues-Wed 10am-3pm.

The Children's Clothing Closet provides school clothing to children ages 5-18 by appointment only. A referral from a school or a social services agency is required. Call 503.226.3021 to schedule an appointment after the holidays. ■



Open House

**Wednesday, Dec. 7
7 to 9 pm**

- Refreshments
- Newly stocked items
- Special discounts, games and prizes

2230 NW Glisan Street
Portland

(The store will close from 5 to 7 pm
to prepare for the open house.)

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Father Steve Norcross, Director of Pastoral Services
503.226.3021 ext. 204 • snorcross@williamtemple.org ■

Honor someone special with a gift to help those in need this holiday season

Looking for the perfect gift for a loved one or a friend this holiday season? Want to thank someone for an act of kindness?

Honor that special person by making a gift to William Temple House in his or her name.

We will send your honoree a card notifying them of your gift.

Tribute gifts are especially popular during the holiday season but you may mark any occasion – birthday, anniversary, graduation, wedding – during the year and we will send your honoree an appropriate card.

A minimum donation of \$10 per card is suggested.

For more information call 503.226.3021 ext. 209. ■



Year-end giving helps those in need *and* yields tax benefits

As 2011 draws to a close you may be considering a charitable contribution to benefit a nonprofit such as William Temple House.

We encourage prospective donors to research the causes and charities they are considering supporting. Resources such as Charity Navigator (www.charitynavigator.org) provide information on how charities put your gifts to work and can help you evaluate an agency's effectiveness.

William Temple House – which spends 88 cents of every dollar on programs for the working poor and just 12 cents on administration and fund raising – has earned Charity Navigator's top rating for efficiency.

As you consider your charitable gifts for the remainder of 2011, the following information may be helpful.

What form can my gift take?

Cash. Most donations to William

Temple House are gifts of cash made by check or credit card. In general, donors who itemize receive a tax deduction equal to the amount of their cash gift.

Securities. Donating stocks, bonds or mutual fund shares that are now worth more than they cost you to acquire can result in additional tax savings. Securities can generally be deducted at their full current value if you have owned them for more than one year. Current tax law allows the donor to avoid capital gains tax that would have been owed were the securities sold.

You also may reap tax benefits for selling securities that are now worth less than they cost and then to make a charitable gift from the sale proceeds. You will earn a deduction for the amount of the donation and also likely will be able to deduct the loss from the sale.

Are there other ways to give?

Depending on your specific situation, a charitable gift in another form may make the most sense. Your tax advisor can help you determine if, for example, a current gift from your retirement plan, or a deferred gift such as bequest is best in your particular situation.

When is the best time to make a gift?

For those who itemize, contributions made by December 31, 2011 generally are deductible on your 2011 tax return.

It's impossible to say what the future may hold, though. Several federal deficit reduction proposals include significant reductions in tax incentives for charitable giving. ■

Please join us

Holiday Open House

Sunday, December 4, 2011
12:30 - 4:30 pm



- Tours of Historic Mackenzie House decorated for the holidays.
- Music and refreshments.
- Presentations focusing on current issues in Mental Health Counseling and Social Services.
- Open to the public. No reservations required.
- Ample free parking across the street courtesy of the Metropolitan Learning Center.

William Temple House • 2023 NW Hoyt Street • Portland, OR 97209

Ample free parking courtesy of the Metropolitan Learning Center



William Temple House

Lifting Spirits, Restoring Hope

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OUR MISSION:

William Temple House restores hope and renews strength in individuals and families in a welcoming and respectful atmosphere.