

# Holiday Open House

SUNDAY, DECEMBER 5, 2010  
12:30 - 4:30 PM



- LEARN MORE ABOUT CURRENT ISSUES IN MENTAL HEALTH COUNSELING AND SOCIAL SERVICES
- TOURS OF HISTORIC MACKENZIE HOUSE
- MUSIC AND REFRESHMENTS
- ADMISSION IS FREE AND NO RESERVATIONS ARE REQUIRED

WILLIAM TEMPLE HOUSE · 2023 NW HOYT STREET · PORTLAND, OR 97209  
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### OUR MISSION:

William Temple House restores hope and renews strength in individuals and families in a welcoming and respectful atmosphere.

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[www.williamtemple.org](http://www.williamtemple.org)

## Food and gifts sought to help brighten holiday for struggling families

With unemployment hovering above 10 percent and many more local mothers and fathers working just part-time, William Temple House expects to provide holiday food and gift boxes to more than 60 struggling families – including 150 children and teens – this holiday season.

Families such as Joan and her two children. Joan is unemployed and facing staggering medical bills because of her daughter's illness. Joan is struggling to keep the lights on and cannot provide a special holiday meal or gifts for her children this year.

To assist families such as Joan's, please consider a contribution of food, new toys and small gifts, or cash. The following items are especially helpful.

### Food needs

- Frozen turkeys - 10-12 lbs.
- Potatoes – fresh or instant.
- Canned cranberry sauce.
- Stuffing and gravy mixes.



People such as Ida Wilks make a difference year-round, shopping grocery sales and donating food to William Temple House on behalf of her parish's outreach committee.

- Apples and oranges.
- Canned soups, stews and vegetables.
- Peanut butter, tuna and other nonperishable proteins.

### Gift needs

- New children's hats, coats and scarves.
- New unwrapped toys for toddlers and young children.
- \$10 gift cards at stores such as Target and Walmart for teens.
- Dolls of varied ethnicity.

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## Success of auction helps meet needs of working poor

Auction goers contributed more than \$147,000 to support William Temple House during the 2010 Connoisseurs of the Vine benefit September 11 – the most successful evening in the event's three-year history.

Attendees made \$46,000 in paddle raise donations. Two anonymous donors boosted that total to \$86,000 by providing \$40,000 in matching funds. Auction bids, sponsorships and ticket sales added to grand total of \$147,000.

Connoisseurs of the Vine is an important fund raiser for William Temple House every year but the event proceeds this year are especially critical to William Temple House's mission.

In the current economy, need for emergency food, children's clothing, rent and utility assistance as well as for low-cost mental health counseling is at an all-time high. Providing a hand with these basic necessities often is the key to keeping families and in their homes.

In addition to 140 guests at the event, the sponsors and donors listed on page 5 contributed to the

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**WILLIAM TEMPLE HOUSE**  
Mental health counseling, emergency social services, pastoral care  
2023 NW Hoyt Street • Portland, OR 97209  
503.226.3021

**WILLIAM TEMPLE HOUSE EAST**  
Mobile dental van services in partnership with Ss. Peter & Paul Episcopal Church  
8147 SE Pine Street • Portland, OR 97215  
503.254.8168

**WILLIAM TEMPLE HOUSE WEST**  
Social services in partnership with All Saints Episcopal Church  
372 NE Lincoln Street • Hillsboro, OR 97124  
503.648.2514

**ST. JOHN'S CLOTHING CENTER**  
Clothing for schoolchildren in partnership with St. John the Evangelist Episcopal Church  
2036 SE Jefferson Street • Milwaukie, OR 97222  
503.653.5880

**WILLIAM TEMPLE HOUSE THRIFT STORE**  
Gently-used goods at affordable prices  
Open Tues-Sat 11am-7pm Sun 11am-6pm  
Donations may be dropped off during open hours  
2230 NW Glisan Street • Portland, OR 97210  
503.223.3328

## Longtime counseling volunteer honored with husband for selfless work on behalf of the mentally ill

Longtime counseling volunteer Deanne Ater and her husband, Jonathan, were recently awarded the Gordon and Sharon Smith New Freedom Award in recognition of their outstanding work in mental health. The award is presented annually by the National Alliance on Mental Illness (NAMI).



Left: Longtime counseling volunteer Deanne Ater. Right: Jonathan and Deanne Ater (left) receive NAMI's New Freedom Award from Sharon and Gordon Smith. The award recognizes those who have done outstanding work in mental health.

and as a court appointed special advocate for children in foster care.

Deanne and her husband Jonathon have been married for 49 years; they have 7 adult children and have lived in Portland since 1965.

Deanne earned an undergraduate degree in Urban Studies and Psychology and

to organizations like NAMI, and William Temple House."

Deanne has volunteered as a counselor at William Temple House for 8 years. "It is a very meaningful experience letting others express themselves. It is healing for them and rewarding for me," she said.

"Deanne is an extremely valued long-term volunteer here, said Dr. Susan Bettis, William Temple House's Clinical Director of Counseling.

"She is a very wise counselor, and one of the most caring when it comes to her individual clients," Bettis said.

Deanne learned about William Temple House from a colleague who saw how effective she was as a volunteer student mentor working with teenagers in Portland Public Schools.

In addition to volunteering in Portland schools, Deanne has volunteered with La Leche League International, a nonprofit organization that works with mothers to promote breastfeeding,

masters degrees in Urban Studies and Social Work from Portland State University. She completed her graduate training at the Morrison Center and now works as a social worker.

Deanne has served on the boards of Outside In, Planned Parenthood, and Rainbow Adult Living Facilities.

Jonathan Ater is Chair of the Ater Wynne LLP law firm. He serves on the Oregon Health Fund Board and was co-chair of the Governor's 2004 Mental Health Task Force. ■

### Did you know?

Three hundred volunteers contributed more than 28,000 hours of their time to William Temple House and the William Temple House Thrift Store last year. ■

## REPORT: William Temple House Goals, Strategies and Measures October 1, 2009 - September 30, 2010

William Temple House uses a variety of strategies to accomplish its service goals and takes measure of its effectiveness each quarter. This report is also published on our web site at [www.williamtemple.org/goals.html](http://www.williamtemple.org/goals.html).

### Emergency Social Services

**Purpose:** Feeding the hungry and clothing the naked, providing material necessities.

**Strategy:** Operate a food pantry, children's clothing closet, and emergency social services assistance program open to any low-income person requesting help.

**Measure 1:** Families provided with five days of food

Goal	2,760
Actual	3,565
% of Goal	129%

**Measure 2:** School children provided with five sets of clothes

Goal	240
Actual	300
% of Goal	125%

**Measure 3:** Families and individuals provided with special assistance including rent and utility aid, medication or transportation

Goal	480
Actual	574
% of Goal	120%

**Cost:** \$40.07 average per family

### Mental Health Counseling

**Purpose:** Welcoming the stranger and caring for the mentally ill.

**Strategy:** Operate a mental health counseling center open to uninsured working poor people with psychological problems, 40 hours a week.

**Measure:** Individuals and families provided with up to 10 counseling sessions

Goal	660
Actual	748
% of Goal	113%

**Cost:** \$49.56 average cost per mental health counseling session

### Voluntary Pastoral Care

**Purpose:** Visiting with those who feel alienated.

**Strategy:** Maintain an on-site chapel and chaplaincy, prepared to minister to all who make a request.

**Measure:** We do not believe it is appropriate to measure pastoral contacts. We simply make pastoral care available to those seeking it.

**Cost:** Clergy are volunteers. There is no cost associated with these ministries, other than providing the sacred space.

### Thrift Store

**Purpose:** Clothing the naked, providing material necessities.

**Strategy:** Operate a public thrift store, 40 hours per week.

**Measure:** Provide quality clothing and household goods to 48,000 people who need these items at low cost or for free if a voucher has been provided by our Emergency Social Service program.

Goal	48,000
Actual	57,050
% of Goal	119%

**Financial Performance:** Average sale is \$10.51. The cost to process donations and operate the store for that same sale is \$8.16, generating 30 percent "profit" to support counseling and social services.

### Additional information

William Temple House provides information and referrals to an additional 8,930 people per year.

William Temple House provides volunteer opportunities to more than 310 people each year. ■

# William Temple House Thrift Store

## ANNUAL OPEN HOUSE

**Wednesday, December 8  
7 to 9 pm**

(The store will close from 6 to 7 pm to prepare for the open house.)

- ❄ Refreshments
- ❄ Newly stocked items
- ❄ Discounts and *a sale so special we can't reveal it here!*

2230 NW Glisan Street  
Portland

### Counseling and Social Services

#### Mental Health Counseling

For **Individual Treatment** contact:  
Dr. Susan Bettis, Clinical Director of Counseling  
503.226.3021 ext. 220

For **Comprehensive Family Treatment** including couples and family counseling and psycho-educational groups on a variety of family issues contact:  
Darlene Babin, 503.226.3021 x218

Persons seeking counseling must complete an application and a questionnaire. Children under 14 are seen if parents also are enrolled in family, couples or individual counseling. A sliding scale fee of \$10-\$30 per session is charged for individual, couples and family counseling services. However, no one is ever turned away for inability to pay.

#### Social Services 503.226.3021 x200

**Food and Hygiene** assistance is offered up to 6 times per year with at least 30 days between visits. Assistance includes 3 to 5-day supply of food and hygiene items. Walk-in hours: Tues-Wed, 10am-3pm.

**Prescription Drug** assistance is available for psychotropic drugs. Assistance of up to \$100 per prescription is available a maximum of three times per year. Walk-in hours: Tues-Wed 10am-3pm.

**The Children's Clothing Closet** provides school clothing to children ages 5-18 by appointment only. Call 503.226.3021. A referral from a school or a social services agency is required.

**Dental Care** is available for pain-related problems to those who have no health insurance and no means to pay for dental services. Care is by appointment only. ■



**Atty. Kelly Clark (right) presented William Temple House Executive Director Allen Hunt with the first O'Donnell Clark & Crew Freedom and Dignity Award at the firm's annual dinner November 9.**

### Executive Director is law firm's first Freedom and Dignity Award recipient

William Temple House Executive Director Allen L. Hunt is the first recipient of the Freedom and Dignity Award presented by O'Donnell Clark & Crew Attorneys at Law.

The award recognizes a person who has given "unheralded service to those in need in our community, thereby enhancing individual freedom and dignity," according to the firm.

"This award honors all of William Temple House – our volunteers, our staff, our donors, and our clients," Hunt said. "This award recognizes the good we do, together, in our community. We do our best, with what we have, to keep hope burning brightly, welcoming every person who comes to William Temple House with friendliness and respect."

The award was presented at the law firm's annual dinner November 9. ■

### Store welcomes donations during business hours

The William Temple House Thrift Store welcomes donations of gently-used furniture, men's and women's clothing, books, small electrical appliances, and other household items.

Donations are accepted during normal business hours only. Donations left outside the store at other times often are rummaged through and damaged and then must be discarded.

Store hours through the fall and winter are 11 am to 7 pm Tuesday through Saturday and 11 am to 6 pm Sunday. ■

## Donations to fill 60 holiday baskets sought

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Donation dropoffs may be made Monday through Thursday from 10 am to 3 pm at William Temple House.

If you have questions, have a large quantity of donations, a donation of perishable foods, or you need to arrange an alternate drop-off time, please call 503.226.3021 x209.

William Temple House coordinates its holiday assistance program with other local agencies to make sure that assistance is not duplicated. ■

### Do you know a family in need of holiday help?

If you know of a family that needs assistance this holiday season, please suggest that they call William Temple House at 503.226.3021 as soon as possible.

William Temple House strives to fill as much need for holiday food and small children's gifts but the sheer number of families in need will make filling last-minute requests difficult. ■

### Board and Staff Directors

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#### STAFF DIRECTORS

Allen L. Hunt, Executive Director  
503.226.3021 ext. 208 • ahunt@williamtemple.org  
Dr. Susan Bettis, Clinical Director of Counseling  
503.226.3021 ext. 220 • sbettis@williamtemple.org  
Lael Concordia, Director of Social Services  
503.226.3021 ext. 214 • lconcordia@williamtemple.org  
Diane Gonthier, Director of Development  
503.226.3021 ext. 209 • dgonthier@williamtemple.org  
Judi McCubbins, Director of Thrift Store  
503.222.3328 • jmccubbins@williamtemple.org  
Father Steve Norcross, Director of Pastoral Services  
503.226.3021 ext. 204 • snorcross@williamtemple.org

## Year-end giving helps those in need *and* yields tax benefits

The stagnant economy has made us especially thankful for the longtime donors who have chosen to continue their contributions in support of William Temple House's mission.

And, for those new donors who see families struggling and choose to help by donating to our emergency social service and mental health counseling programs.

We encourage donors to research the causes and charities they are considering supporting. Resources such as Charity Navigator ([www.charitynavigator.org](http://www.charitynavigator.org)) provide information on how charities put your gifts to work and can help you evaluate an agency's effectiveness.

William Temple House has earned Charity Navigator's highest ranking for the last two years. William Temple House also posts data on its goals, strategies and success in meeting goals at [www.williamtemple.org](http://www.williamtemple.org) and in this newsletter (see page 7).

As you consider your charitable gifts for the remainder of 2010, the following information may also be helpful.

### What form can my gift take?

**Cash.** Most charitable gifts are made in cash or by check or electronic transfer. Generally, donors who itemize receive a tax deduction equal to the amount of their gift.

**Securities.** Making your gift with stocks, bonds or mutual fund shares that are now worth more than they cost you to acquire can result in additional tax savings. Securities can generally be deducted at their full current value if you have owned them for more than one year. The donor also avoids capital gains tax that would have been owed were the securities sold.

You also may reap tax benefits for selling securities that are now worth less than they cost and then to make a charitable gift from the sale

proceeds. You will earn a deduction for the amount of the donation and also likely will be able to deduct the loss from the sale.

### Other ways to give

Depending on your specific situation, a charitable gift in another form may make the most sense. Your tax advisor can help you determine if, for instance, a gift from your retirement plan, a gift of life insurance, or a bequest is beneficial to you.

### Reduce your 2010 tax bill

Gifts made by December 31 can reduce your 2010 tax bill.

For more information, please contact Director of Development Diane Gonthier at 503.226.3021 ext. 209 or at [dgonthier@williamtemple.org](mailto:dgonthier@williamtemple.org). We are pleased to work with you or your advisor on a gift that provides you tax savings and benefits those in need who are served by William Temple House. ■

## Honor someone special with a gift to help those in need this holiday season

Looking for the perfect gift for a loved one or a friend this holiday season? Want to thank someone for a kind deed?

Honor that special person by making a gift to William Temple House in his or her name.

We will send your honoree a card notifying them of your gift.

Tribute gifts are especially popular during the holiday season but you may mark any occasion – birthday, anniversary, graduation, wedding – during the year and we will send your honoree an appropriate card.

A minimum donation of \$10 per honoree/card is suggested.

For more information call 503.226.3021 ext. 209. ■



## Individual and group volunteer opportunities available during holidays

### Holiday cleaning

Monday, Nov. 29 through Wednesday, Dec. 1; 10 am to 3 pm. Assist with semi-annual thorough cleaning of supply center including storage areas, refrigerators and freezers. Dust and polish woodwork in historic Mackenzie House.

### Holiday decorating

Wednesday, Dec. 1 and Thursday, Dec. 2; 10 am to 3 pm. Decorate historic Mackenzie House and Abbott Hall for the holiday season. Decorate trees, string garland and lights.

### Assemble food boxes

Assemble holiday food boxes for the 60 families to be assisted by William Temple House. Monday, Dec. 20 between 9 am and 3 pm. Ideal volunteer opportunity for a group of 4 to 6 adults and teens.

### Holiday gift room

Arrange toys, clothing and other items for children and teens so that parents may select appropriate gifts. Requires strong organization skills and ability to present gifts in an appealing way. Thursday, Dec. 16 and Monday, Dec. 20; 10 am to 3 pm both days, if needed. Ideal opportunity for a group of 4 to 6 adult volunteers with an organized leader.

### Distribute food and gifts

Distribute holiday food boxes and assist parents who are selecting gifts for their children. Tuesday, Dec. 21 and Wednesday, Dec. 22, 10 am to 3 pm. Maximum of 6 people needed at any one time. *(Please sign up early as this is our most popular holiday volunteer opportunity.)*

### All holiday volunteer opportunities require advance registration

Volunteers new to William Temple House must complete a brief information sheet.

These opportunities are appropriate for adults and teens ages 14 and older accompanied by a parent.

Please contact Cliff Johnson, volunteer coordinator, for information. He can be reached at [cjohnson@williamtemple.org](mailto:cjohnson@williamtemple.org) or 503.226.3021 ext. 235. ■

## Connoisseurs benefit raises funds to assist working poor families

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success of the 2010 Connoisseurs of the Vine benefit.

### Lead Sponsor

O'Donnell, Clark and Crew LLP Attorneys at Law

### Magnum Sponsor

Kelly Clark  
Columbia Helicopters and Mrs. Nancy Lematta

### Table Sponsors

John and Jaydene Chandler  
The Commerce Company  
D.A. Davidson and Company  
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Mark and Ann McCulloch  
Brad and Janet Mersereau  
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**Special thanks** to Domaine Drouhin Oregon, Gard Communications, Eric Post, Chris Sheik, James Blackburn and David Duthie, volunteers from the National Charity League, and members of the Connoisseurs of the Vine Steering Committee including John and Jaydene Chandler, Leigh and David Willson, Mary Ann Aldridge, Judy Erdman, Allen Hunt, Judi McCubbins and Diane Gonthier. ■

## 2011 Connoisseurs benefit is Saturday, September 24

The 4<sup>th</sup> annual Connoisseurs of the Vine dinner and auction benefitting William Temple House is set for Saturday, September 24, 2011 at the World Forestry Center. Watch this newsletter and our web site for details. ■