

## Annual Message from the Board President

Dear Friends,

Thank you all for helping continue the important work of William Temple House. Each year that I am involved I gain a better understanding of what a special agency this is, how well it is managed and the deep commitment of its staff and volunteers.

Oregon's unemployment and underemployment continues to devastate individuals and families while counseling and other services for the working poor are disappearing. William Temple House is the one of the only remaining avenues the uninsured have to for counseling.



**John Chandler**

It has been 45 years since the advent of William temple House and the vision of Father Abbott being fulfilled not only with counseling services but with social services for the working poor in our area. The services provided this year are five days of food for 3,565 families, school clothing for 300 children, helping 480 individuals with rent, transportation and emergency dental care.

This year at Christmas William Temple House was able to provide some 90 families with a turkey and food for a traditional holiday meal as well as a few gifts for the children in each family. It was disturbing to me to see

that so many of these families have incomes well below the poverty line. Requests for holiday assistance were up 25 percent from 2009.

On the counseling side, William Temple House worked with 750 families and couples, providing each with an average of 10 weekly sessions of mental health counseling. The goal with each was to help build stronger families and give clients hope.

The donations William Temple House receives are used with the greatest efficiency. Out of every dollar raised, 87% goes directly to services. The

*Continued on page 2*

## Dedicated volunteers key to serving working poor families

Volunteers - may who serve weekly shifts - are the key to William Temple House's success in providing mental health counseling, emergency food and other social services to the working poor individuals and families who turn to us each year.

The volunteers listed in this report also help keep the doors of William Temple House Thrift Store open by processing donated items for resale, stocking shelves and serving store customers.

Collectively, the volunteers listed in this annual report contributed more than 21,000 hours - the equivalent of 10 full-time employees - to William Temple House and the community during the past year.

### Our 2010 Volunteers

Mary Ann Aldridge  
Deanne Ater  
Lew Ankeny  
Jackie Arrington  
Ed Atiyeh  
Darlene Babin  
Dan Bancroft  
Mike Barber  
Maxine Bartruff  
Debbie Berkham  
Ryan Bonazzola

*Continued on page 8*

#### WILLIAM TEMPLE HOUSE

*Mental health counseling, emergency social services, pastoral care*  
2023 NW Hoyt Street • Portland, OR 97209  
503.226.3021

#### WILLIAM TEMPLE HOUSE EAST

*Mobile dental van services in partnership with St. Peter & Paul Episcopal Church*  
8147 SE Pine Street • Portland, OR 97215  
503.254.8168

#### WILLIAM TEMPLE HOUSE WEST

*Social services in partnership with All Saints Episcopal Church*  
372 NE Lincoln Street • Hillsboro, OR 97124  
503.648.2514

#### ST. JOHN'S CLOTHING CENTER

*Clothing for schoolchildren in partnership with St. John the Evangelist Episcopal Church*  
2036 SE Jefferson Street • Milwaukie, OR 97222  
503.653.5880

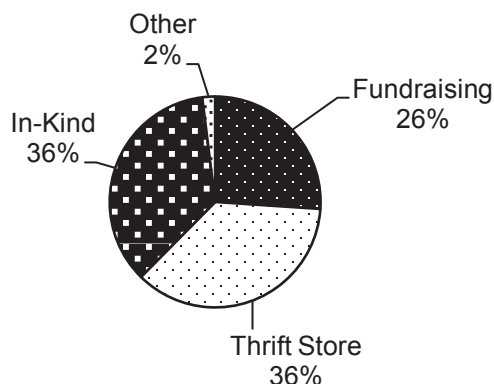
#### WILLIAM TEMPLE HOUSE THRIFT STORE

*Gently-used goods at affordable prices*  
Open Tues-Sat 11am-7pm Sun 11am-6pm  
Donations may be dropped off during open hours  
2230 NW Glisan Street • Portland, OR 97210  
503.223.3328

# 2010 Fiscal Year Operations – Sources and Uses of Funds

(October 1, 2009 - September 30, 2010)

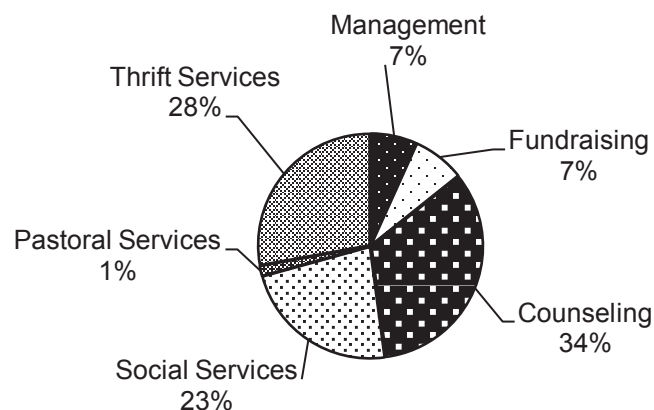
## Sources



## Sources

Fundraising	\$429,467	26%
Thrift Store Sales	\$599,183	36%
In-kind Contributions	\$587,338	36%
Fees & Miscellaneous	\$32,224	2%
<b>Total</b>	<b>\$1,648,212</b>	<b>100%</b>

## Uses



## Uses

Management	\$111,291	7%
Fund Raising	\$123,864	7%
Counseling	\$554,140	34%
Social Services	\$376,252	23%
Pastoral Services	\$23,574	1%
Thrift Services	\$459,091	28%
<b>Total</b>	<b>\$1,648,212</b>	<b>100%</b>

## Board President's message continued

*Continued from page 1*

need for your continued support is greater now than ever before.

My term as Board President comes to a close soon but my personal commitment to William Temple House will continue. Thank you again for supporting the work of William Temple House.

Warm Regards,

John Chandler  
President of the Board

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 503.226.3021 ext. 220 • sbettis@williamtemple.org  
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 503.226.3021 ext. 214 • lconcordia@williamtemple.org  
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 503.226.3021 ext. 209 • dgonthier@williamtemple.org  
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 503.222.3328 • jmccubbins@williamtemple.org  
 Father Steve Norcross, Director of Pastoral Services  
 503.226.3021 ext. 204 • snorcross@williamtemple.org

# Annual Message from the Executive Director

Dear Friends,

I have received several questions about the financial condition of William Temple House recently.

The good news as we look ahead is that we have reached a sustainable balance between our income and



Allen L. Hunt

our expenses. We have found our "balance point" ahead of some other agencies that have already made cuts but are facing even more cuts now.

Agencies that rely on government funding will probably see significant funding and service cuts this summer. William Temple House does not receive government funding and, having already balanced our budget, likely will not

have to implement additional service or staff cuts. That is good news to the struggling families who turn to William Temple House for a hand up during difficult times.

Monetary donations were down slightly in 2010. We know that our donors do not have as much spare cash as they may have in the past and are more cautious in causes they support. This is also evident at the William Temple House Thrift Store. Donations of clothing and household items remain steady. However, donations of furniture and other higher value items are down as

donors hold onto costlier items longer.

Despite the economic climate, as an agency we remain grateful and optimistic. We are grateful for those continue to support William Temple House and those we serve in such meaningful ways.

We are grateful for those who donate money to support mental health counseling and emergency social services; for those who contribute food, clothing and hygiene items for distribution directly to families in need; and for those who donate items for sale at our Thrift Store.

We treasure the more than 150 volunteers who are so central to our mission of service. Whether they work directly with individuals and families in counseling or social services, sort donations and stock our shelves at the Thrift Store, or schedule appointments for our children's clothing closet, each volunteer is a blessing.

We exist to help people who have no place else to go for help. William Temple House is still able to help many, many people because we have chosen to focus on what we can do with what we have and not to dwell on what we lack.

In time the dollars will return. Meanwhile, we celebrate the riches we have in each other and in those we serve.

God bless you and your family.



Allen L. Hunt  
Executive Director

## Donations of food, coats, toys help bring holidays to 91 families

The donors listed here made substantial contributions of food, toys, winter coats or cash so that William Temple House was able to provide 91 families with a holiday food basket, coats and toys.

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Staff of Intel Oregon Human Resources  
Brad and Janet Mersereau  
The Muramatsu Family  
National Charity League  
Old Spaghetti Factory  
Sarah Pattee  
Kristen Peterson  
Eric Sandstrom  
Alice K. Simpson  
Francie Stevenson  
Sunshine Division  
Waluga Junior High School Student Food Drive

Susan Workman ■

## Charity Navigator rating changes

On February 1 Charity Navigator issued a two-star rating for William Temple House. William Temple House had earned Charity Navigator's highest rating – four stars – the past several years.

William Temple House continues to earn Charity Navigator's top rating for organizational efficiency. Eighty-five cents of each dollar raised is devoted to programs and services with less than 15 cents of each dollar covering administration and fund raising. Charity Navigator lowered its rating of William Temple House's organizational capacity because of a 3 percent drop in revenue.

William Temple House has made staff and service cuts and is operating with a balanced budget. ■

## Our 2010 Donors

*William Temple House is grateful to each of the donors listed here whose generous gifts during 2010 made vital mental health counseling, emergency social services and pastoral care services available to the working poor.*

### Gifts of \$25,000 and more

D. J. Conway and Josephine V.  
Woolery Conway Fund  
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 Sharon K. O'Leary  
 Susy and Harold Olson  
 Mr. and Mrs. Larry A. Olson  
 Mr. and Mrs. Edward P. Otis  
 Mr. and Mrs. Raymond V.  
 Packouz  
 Richard and Evelyn Page  
 Dr. and Mrs. Kenneth G. Paltrow  
 Daniel and Maylene Park  
 Edith E. Parker  
 Lee Penn  
 Shannon Perneti  
 Carol H. Perta  
 Kristin L. Peterson  
 Willis F. Pierce Jr.  
 Mr. and Mrs. Robert V. Pierik  
 PT3 Inc.  
 Lynn V. Putnam  
 Mr. and Mrs. Carlos L. Qualls  
 Carolina Queen  
 Quest Investment Management  
 Inc.  
 Helen M. Quirino  
 Dorothy A. Raeburn  
 Red's Electric Co. Inc.  
 Helen M. Reed  
 Mr. and Mrs. Ronald R. Reilly  
 Thomas and Peggy Ann Renaud  
 Robert F. Rhodes  
 James M. Rhodes  
 Mr. and Mrs. A. M. Rich  
 Tracy and Rhonda Ringer  
 Mr. and Mrs. Daniel Rodriguez  
 Eleanor and Walter Rogers  
 Evelyn E. Rogers  
 Bernice J. Romer  
 Reiko Rommel  
 James Root  
 Linda C. Roth  
 Alvera L. Russell  
 Joan Salisbury  
 Mr. and Mrs. Bruce B. Samson  
 Rebecca and Felix Sanchez  
 Rudy and Thea Sanchez  
 Joe Sandfort and Sandra L. Moat  
 Cordelia M. Saylor  
 Bonnie D. Scott  
 John and Christina Scott  
 Susan Scown-Crocker  
 Maxine L. Selberg  
 Nancy and Donald Semmens  
 Shaw West Co. Electrical  
 Contractors  
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 Betty Shenberger  
 William D. Shird  
 Helena S. Silberstein  
 Beverly M. Simmons  
 Mr. and Mrs. Robert Sipe  
 D. Lavonne Smith  
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Pamela A. Smith  
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 Joy V. Solomon  
 Mr. and Mrs. Paul F. Sorenson  
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 Martha C. Squires  
 St. John the Evangelist Episcopal  
 Church  
 Franjon C. Standley  
 The Rev. Dcn. Thomas R.  
 Stanwood  
 Mr. and Mrs. William R. Steele  
 Maryland Stephens  
 Lillian E. Stewart  
 Dennis and Nancy Stoner  
 Jennifer and Larry Street  
 Suburban 8's/59'ers Square  
 Dancers  
 Mr. and Mrs. Hal F. Swafford  
 Gail M. Taylor  
 Team Electric Co.  
 Kathryn Terrill  
 Marjorie A. Thomas  
 Timothy N. Thomas  
 Bruce G. Thompson  
 Mr. Stanley W. Thompson  
 Wendy L. Thompson  
 Phyllis M. Thorne  
 Marita and Bruce Tiller  
 Cheri and Terry Tolar  
 Mr. and Mrs. Neal J. Tollisen  
 Mary A. Tooze  
 Mr. and Mrs. Paul L. Trump  
 Larry Turner  
 Ginny S. Utti  
 Delores M. VanValkenburgh  
 Leonor and Adolf Volkmann  
 Martha V. Wachsmuth  
 Joan L. Waddingham  
 Peg Wadman  
 Mr. and Mrs. Charles H. Walker  
 Donna and Michael Weare  
 Helen F. Weber  
 West Side Electric Co. Inc.  
 Patricia H. Wheeler  
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 Mr. and Mrs. David M.  
 Whiteford  
 The Rev. and Mrs. Stephen D.  
 Whitney-Wise  
 Dorothy L. Wilde  
 William V. Wilde  
 Doreen S. Gandy Wiley  
 Elinor D. Wiley  
 David and Tracy Wilkinson  
 Mr. and Mrs. Trenton F. Williams  
 Gerald and Margaret Wilson  
 Kathryn L. Witkowski  
 The Rev. L. D. Wood-Hull and  
 Elizabeth N. Wood-Hull  
 The Rev. and Mrs. Douglas E.  
 Woodridge  
 Herbert W. Yandle  
 Sharon and Gary Yon  
 Mr. and Mrs. Patrick E. Young  
 Grant and Peggy Zadov  
 Mr. and Mrs. Thomas Zellner  
 Edna and Richard Zenger ■

## Our 2010 Volunteers

*Continued from page 1*

Lani Boris  
Barbara Brecht  
Ceit Aquin Brooks  
Julie Cavese  
Marisol Ceballos  
Jaydene Chandler  
John Chandler  
Donna Clark  
Kelly W.G. Clark  
Troy Cole  
Mary Constance  
Barbara Corkrean  
Jolene Crowther  
Kate Davis  
Shanelle De Almeida  
Guneratne  
Brooke Defrees  
Mathew Deschaine  
Mannena Douglas  
Jennifer Ellgen  
Judy Erdman  
Gary Etlinger  
Sandra Etlinger  
Madeline Ettinger  
Margaret Evans

Christine Farrington  
Chris Fischer  
John Garcia  
George Fox University  
Students and Staff  
Judy Gibson  
Carly Glenn  
Peter Gold  
Marilyn Goldman  
Noah Goldman  
Arlene Harwood  
Jean Haster  
Susan Hatfield  
Mark Hendricks  
Patricia Herron-Woodard  
Matilda James  
Katie Johnson  
Kitt Jordan  
Jin Ah Kim  
Barbara Kochevar  
Betsy Lematta  
Mark Lambert  
Mary Lawrence  
Lisa LeFeber  
Sally LeFeber  
Colleen Lewis

Fr. Jeff Littlefield  
April Lippold  
Dallas Lippold  
Gary Lippold  
Penny Lippold  
Dorothy Long  
Tom Ludwig  
Mary Mancuso  
James McCarter  
Ann McCulloch  
Mark McCulloch  
Gerald Merryman  
Colin McCrudden  
Mike McKernan  
Kathleen McKinnis  
Hale McMahan  
Jim McNally  
Barry McVay  
William "Brad"  
Mersereau  
Nikos Messina  
Students at Metropolitan  
Learning Center  
Shelby Milam  
Bud Miller  
Scott Miller

National Charity League  
Mothers and Daughters  
Fr. Steve Norcross  
Tom Ogle  
Jeanne O'Halek  
Thomas O'Leary  
Mark Ohlson  
Marguerite Oliver  
Oregon Episcopal School  
Students  
Pacific Opportunities  
David Pattee  
Dawn Pattee  
Georgia Pattee  
Sarah Pattee  
Clare Plattner  
Rachel Pollin  
Eric Post  
Karla Powell  
Helen Quirino  
Irene Ramsey  
Emily Riedl  
Joan Robbins  
Caroline Sabi  
Marco Salazar  
Eric Sandstrom

Jed Schlanger  
Will Schoumaker  
Margaret Sokal  
Peter Spiekerman  
Richard Stinson  
Alexa Stirek  
Kate Stirek  
Jodi Stone  
Laura Stahman  
Cynthia Strauss  
Sawyer Strode  
Robert Thieman  
Anne Thompson  
Candia Thurman  
Carlos Vara  
Merrie Waylett  
Rick Wagner  
Brian Weare  
Craig Wickenberg  
Nikki Williams  
David Wilson  
Donald L. Wilson  
Leigh Wilson  
Allison Wonder  
Susan R. Workman  
Brianna Wronski ■

## Memorials and Honorariums

*William Temple House thanks those who chose to memorialize or to honor a loved one by making a charitable gift during the past year. The names of those who were memorialized and honored during 2010 are listed below.*

### In Memory

Father Clarence T. Abbott  
Earl C. E. Anderson  
Lon C. Applegate  
Mary-Alice Atiyeh  
Thomas E. Autzen  
R. Donald Beam  
Elizabeth (Betty) L. Bechtold  
Paul Bechtold  
Barbara A. Benedetto  
Ford Black  
Erica Brunquist  
Frances M. Caskey  
Allen V. Cellars  
Donald C. Chambers  
Jane K. Chase  
Randy Darby  
Sissy Davidson  
Tabitha Densmore  
Rosanne Donals  
Glenn A. Eaton  
Jeannette A. Eaton  
Donna Exley  
Helen A. Falbe  
Family Departed  
Arthur E. Farr  
Signe E. Farr  
Holly Ferguson  
Raymond Ferguson  
Belle Gallagher  
Pauline C. Gibson  
Donald J. Gonthier  
Helen Grafe  
Richard W. Hall  
Inez M. Handel  
Leonard M. Handel

Ronald M. Handel  
Susan L. Howell  
Kenneth R. Hoyt  
Marshall A. Jacobs  
Lou Bertha Jelks  
Audrey Jones  
Donald Kimble  
Waldemar Krebs  
Ralph E. Krohn  
Robert Allan Kronenberg  
Carol J. Kyle  
Diana Laird  
Donald R. Laird  
Dorothy B. Laird  
William R. Langer  
Wes Lematta  
Gregory S. Lindstedt  
David E. Long  
Kenneth R. Long  
Tor Lyshaug  
Dan G. Mahony  
T. F. Mankertz  
Eric Merk  
Ruth J. Mitchell  
George and Ruth Muramatsu  
My Grandmother  
My Mother  
Alicia Nolte  
H. Milton Nolte  
Frances Drake Palmer  
William A. Palmer  
Richard S. Pattee  
Allan & Aileen Perry  
William Peterson  
Elizabeth M. Robbins  
Richard G. Robbins

Mary Haselton Rossiter  
Nancy J. Schramm  
Alice Sedgwick  
Gayle Shannon  
Judi Smith  
Theresa and Stephen Spyrell  
June T. Squier  
Myrtle B. Stanley  
Daniel J. Sullivan  
Thomas D. Taylor  
Edith Terrill  
Darlene Tindall  
John Waddingham  
Helen Wick Walters  
Stanley M. Wheeler  
Jack Wyatt

### In Honor

Anita Bartley  
Murray H. Bartley  
Ellen Carvalho  
The Commerce Company  
Nick Corbin  
Orman Darby  
Howard Erlich  
Tim J. Fasel  
Joyce Fedler  
George and Barbara R. Fraser  
John E. Garcia  
Margaret M. Gillem and Lois  
Manning  
Eileen Gross  
Harold Haywood  
Jack L. Hilyard  
Jacob A. Holmes  
Tracey Holmes

Allen L. Hunt  
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Marlee Krohn  
Stephanie D. Krohn  
Andy Lelake  
Dorothy J. Long  
Jean A. Mark  
Mary L. Mark  
Ann McCulloch  
Irene and George McQuhae  
Peter and Joan Melrose  
William B. Mersereau  
The Mettler  
Dirk V. Nelson  
Erik P. Nelson  
Trish Nelson  
Rev. Stephen C. and Sandra  
Norcross  
Robert H. Noyes  
Lee Penn  
Nancy J. Schramm  
Margaret R. Simpson  
C. E. Tangeman  
Bruce G. Thompson  
Florence and William Watt  
Bridget and Katy Weitman  
Scott West  
Leigh M. Wilson  
Megan M. Winter  
Melissa and Steve Winter  
Susan R. Workman ■

## As needs soar, anonymous donor offers \$15,000 challenge grant

Concerned that the need for William Temple House's services to the working poor continues to soar, an anonymous donor has issued a challenge.

**Raise \$15,000 for mental health counseling and emergency social services by March 31 and he will match the contributions dollar for dollar.**

Last year 3,565 families – that's virtually 10 families for every day of the year – turned to William Temple House for emergency aid. William Temple House responded with food, children's clothing, rent and utility assistance, help filling vital medication prescriptions, and public transportation vouchers.

Our counselors worked with more than 700 individuals and families to help them cope with depression, relationship problems, unemployment and a myriad of other issues that, left unchecked, would have torn many of these families apart.

The need now is even greater. Requests for counseling and social services are up in the first two months of 2011.

Please, donate what you are able by March 31 and double the impact of your gift. Gifts may be made mailed in the enclosed envelope or online at:

[www.williamtemple.org/donatenow.html](http://www.williamtemple.org/donatenow.html) ■

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## Annual Report and Newsletter

### OUR MISSION:

William Temple House restores hope and renews strength in individuals and families in a welcoming and respectful atmosphere.